



Dog Daycare & Sleepover Agreement

Urban Tails provides a safe, fun and stimulating social environment for dogs. To ensure the safety and health of your pet and of our other clients, we require all clients to sign and comply with the following agreement.

Owner's Name(s):	Today's Date:
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	Name(s) of Dog(s)	Breed	Color	*Date Passed Test
1.				
2.				
3.				
4.				

*To be completed by Urban Tails

This agreement is entered into this _____ day of _____, 20__ by and between the above listed owner(s), hereinafter referred to as "Owner" whether one or more, and Urban Tails, L.L.C., hereinafter referred to as "Urban Tails".

By signing this agreement you, the Owner, have paid an enrollment fee for your dog(s) to use our center for daycare and sleepover services. Owner agrees that the fee is non-refundable and is not transferable to another dog owner or dog.

Owner acknowledges that at the date this agreement is signed, the fees, hours and requirements for use of daycare and sleepover services are outlined below and on any attachments hereto. Owner understands that Urban Tails management reserves the right to alter or amend the fees, hours and requirements at any time.

1. Use of daycare and sleepover services are to be provided only to the dogs listed above. New dogs may be added to this contract and utilize daycare and sleepover services on passing their enrollment/temperament test.
2. All dogs must have a complete, up-to-date and approved enrollment form on file. A \$35.00 non-refundable enrollment & testing fee per dog will be paid.
3. Reservations are required for daycare and sleepover space. Reservations may be made through our web page, via email or by phone. 24-hour notice is required for cancellations. The applicable fee for the reserved daycare is assessed for all daycare no shows (\$30.00-Full Day; \$18.00-Half Day).
4. Urban Tails General Business Hours are:

Monday through Friday	7:00 am – 6:30 pm
Saturday	9:00 am – 4:00 pm
Sunday	Closed
5. Daycare fees are due and payable at time services are rendered. Daycare hours and fees are:

\$30.00 per full day	Monday through Friday	7:00 am – 6:30 pm
	Saturday	9:00 am – 4:00 pm
\$18.00 per half day	Monday through Friday	7:00 am – 12:00 pm or 1:00 pm – 6:30 pm
	Saturday	9:00 am – 12:00 pm or 1:00 pm – 4:00 pm

6. Sleepover hours and fees are:

\$18.00per night plus each applicable full and half day of daycare services utilized during stay.

Drop-offs prior to 1:00 pm	Full day of daycare charged
Drop-offs after 1:00 pm	Half day of daycare charged
Pick-ups prior to 10:00 am	No daycare charged
Pick-ups before noon	Half day of daycare charged
Pick-ups after noon	Full day of daycare charged

50% of sleepover fees or \$50 (whichever is less) are payable as a deposit at time reservation is confirmed. Remainder is payable when your dog(s) is/are dropped off or picked-up from the center. Deposit amount is forfeited for all sleepover no-shows, or reservation changes that reduce the number of nights reserved. Available sleepover space is offered first to Daycare Hound Members.

7. Drop-offs and pick-ups for Daycare and Sleepovers are strongly encouraged to occur during Urban Tails General Business Hours. Dogs should be here for daycare or overnight no later than 3:00 p.m. on any day of the week. All drop-offs and pick-ups outside of Urban Tails' General Business Hours must be pre-arranged with management. Clients can arrange for drop-offs & pick-ups during Regular Non-Business Hours for a \$20 fee. Clients will be charged a \$65 drop-off or pick-up fee during Non-Regular Hours. Business Hours, Regular Non-Business Hours and Non-Regular Hours times and fees are as defined below:

	<u>General Business Hours:</u> (No Extra Fee)	<u>Regular Non-business Hours:</u> (\$20 fee non-members; FREE for Members)	<u>Non-Regular Hours:</u> (\$65 fee all clients)
Monday to Friday	7:00 am to 6:30 pm	6:00 am to 7:00 am	9:00 pm to 6:00 am
Monday to Friday		6:30 pm to 9:00 pm	
Saturday	9:00 am to 4:00 pm	7:00 am to 9:00 am	9:00 pm to 7:00 am
Saturday		4:00 pm to 9:00 pm	
Sunday	Closed	7:00 am to 9:00 pm	9:00 pm to 7:00 am

OWNER AGREES

1. That the undersigned is/are solely responsible for any harm caused by my dog(s) while my dog(s) is/are attending Urban Tails dog center.
2. That in admitting my dog(s) to the center, Urban Tails has relied on my representation that my dog(s) is/are in good health, does not currently have and has not had within the last ten (10) days any communicable diseases, and has/have not harmed or shown aggressive or threatening behavior towards any person or any other dog.
3. That any problem that develops with my dog(s) will be treated as deemed best by owners, employees and agents of Urban Tails in their sole discretion, and that I assume full financial responsibility for any and all expenses involved.
4. To follow all policies of Urban Tails described in Attachment A attached hereto and made a part hereof.
5. To pay for all services rendered and fees assessed as described in this agreement.
6. To provide proof of required vaccinations for each dog utilizing center annually.

RELEASE AND WAIVER OF LIABILITY AND ASSUMPTION OF RISK

Urban Tails has created a dog center for dogs and their owners to enjoy. I understand that the use of the dog center means that I am taking certain risks of damage or injury to myself, my guest(s), my property, my dog(s) and to others in the center. I realize that when dogs are around people and other dogs, some accident or injury may result, and that people, dogs and property might be injured or damaged.

In exchange for the opportunity to use this dog center, according to the Policies, I hereby release and discharge Urban Tails and its owners, members, employees, successors, assigns and all affiliated parties from any and all liability, claims, demands, causes of action, loss, damage or injury to person or property, including any death and serious injury which may result while I, my guest(s) or my dog(s) are on the premises of Urban Tails or attending an event sponsored by Urban Tails.

I also agree to be responsible for myself, my guest(s) and my dog(s) and for any liability caused by me, my guest(s) and my dog(s), and that I will hold harmless and indemnify Urban Tails and its owners, members, employees, successors, assigns and all affiliated parties from any and all liability, claims, demands, causes of action, loss damage or injury to person or property, including any death and serious injury which may be caused by myself, my guest(s) or my dog(s) while they are on the premises of Urban Tails or attending an event sponsored by Urban Tails.

I hereby certify that I am eighteen (18) years of age or older and have the legal capacity to enter into a binding contract under the laws of the State of Texas. I intend for this release to be binding upon my heirs, beneficiaries, next of kin, personal representative or executor, and assignees.

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I have read, understand, and agree to abide and be bound by the terms and conditions of this Dog Daycare and Sleepover Agreement in its entirety. I understand that Urban Tails, L.L.C. management reserves the right to alter or amend the dog center rules at any time without prior notice.

Owner No. 1	Owner No. 2
Signature:	Signature:
Printed Name:	Printed Name:
Date Signed:	Date Signed: